

DISCLAIMER NOTICE

PLEASE READ



PLEASE READ

IMPORTANT INFORMATION YOU SHOULD KNOW

Thank you for allowing Interstate to assist you in upgrading your home or building by improving its exterior. Even though we will be performing a major construction project, we want to work with you to make this important project as convenient as reasonably possible. There are certain precautions you or your authorized representative should take to minimize problems or challenges during this improvement project. Based on our more than 20 years of experience and having done thousands of projects every year, we have learned that our most satisfied customers do the following before construction and/or tear off begin.

OUTSIDE

1. Move all potted plants, outdoor furniture, and items that could be damaged to a safe place.
2. Cover all non-movable items; especially in garages, patios, and storage confines.
3. Move all cars, boats, etc. from your driveway and garage to prevent possible damage from falling debris. Doing so also provides access for material deliveries, drop boxes, and allows you access to your vehicle. If the driveway is blocked, additional charges will be levied for hand loading of materials and disposing of debris.
4. We will take reasonable measures to protect your landscaping, but more than likely, the grass and plants will show some signs of wear and tear from clean up and foot traffic. Our experience shows that most grass, plants and trees will completely recover in a matter of weeks. If you have specific items that need special protection, please let us know before the project begins.
5. Our crew will require access to electricity and water. Please let us know what access you would like us to use. An additional charge will be made for generator use and fuel.
6. Remove solar panels, basketball hoops, alarm sensors, electric fixtures, satellite dishes, etc. before work begins.
7. If you have a satellite dish or antenna, it will have to be removed. At your request, we will reinstall it in the same general area, but we cannot be held responsible for reception. In all likelihood, you will need to contact a qualified technician to have it reinstalled at your expense.

INSIDE

1. Remove glass shades from all swag and hanging lamps.
2. Remove all pictures from the walls.
3. Remove any fragile items from shelves.
4. Notify us of any vaulted or wooden ceiling and/or electricity either on the top or directly below the roof deck. This will prevent problems with tear off and when locating where vents and skylights are to be installed.
5. Some debris may fall in your attic or open ceiling garage. Please cover or remove any items you have stored in these areas. Cleanup or covering of your attic or garage is not included in the price of your bid. If you would like us to do this, we can quote a price upon your request. (NOTE: Cedar shake and shingles are most commonly installed over skip sheeting. When removing this type of roof, debris will fall into the attic space. Please take proper precautions.)

THINGS WE CANNOT CONTROL

Our goal is to provide you the best service possible; however, certain things are beyond our control and responsibility. We think that our customers like to know about these things before the project begins. Here is a partial list of potential situations:

1. Dust will be prevalent and cleaning dusty items is not included in the bid price.
2. We may discover rotten wood as we get into the project. All rot repairs will be billed as an additional charge unless specifically stated otherwise in your contract. Some rot may not be visible, therefore we can not be held responsible for covering over unknown rot, mildew or mold or other fungi.
3. Painting replaced wood or drywall is not included in your bid price, unless specifically addressed.
4. Even with careful handling; original moldings, trim, skylights, gutters, downspouts, siding, antennas, alarms, cable, and satellite dishes, may come loose, break, or be damaged in the process of construction. There will be an additional charge to replace or repair these items.
5. We cannot be responsible for "pest control". Any pest-related problems require an extermination contractor and are your responsibility.
6. We are not responsible for existing patio covers that are weak, brittle or installed incorrectly.
7. We cannot be responsible for driveway or parking lot problems (cracks, depressions, holes, stains, scrapes, etc.) that exist or may develop due to deliveries, tear off, trailers or drop boxes. We plan to use your driveway for loading and unloading material and

- debris. Not using the driveway will result in an extra charge. Overhanging tree limbs should be trimmed to allow delivery equipment access. We are not responsible for damage to plants or trees.
8. Building code and manufacturer specifications require fasteners to penetrate through the roof deck and will be visible with exposed ceilings, soffits or patios. If this is a problem, please notify us before we start work. The repair of cracks or nail/screw pops that may develop in ceilings, walls or skylight shafts from the construction process is not included in your bid price.
 9. Homeowners are responsible for notifying Interstate of any CCR (Code Covenants and Restrictions) or HOA (Home Owners Association) requirements.
 10. As with all construction, noise is a factor. If this is an inconvenience, it is advisable to make other arrangements during the time we are working.
 11. Ceiling damage from items falling through space sheeting or rotted areas are repaired at an additional charge. Ceiling texture and/or color may not be an exact match.
 12. Neither inspection nor connection to "mechanical plumbing" such as (but not limited to) drains, ducting, furnace flues, bathroom and kitchen vents are not part of our scope and are not our responsibility. Any water infiltration, mold, mildew, any other fungi or consequential damaged caused by the before mentioned items is not the responsibility of Interstate. An HVAC and/or plumbing contractor should be contracted by a home/building owner to inspect and make all positive connections.
 13. Positive connection to ducting and/or design and fabrication of connecting apparatus should be done by an HVAC, mechanical, or plumbing contractor and is not the responsibility of Interstate.
 14. Light may reflect in your attic around walls, chimneys, vents, skylights and pipes. This is normal and does not indicate a leak or flaw.
 15. Interstate does not guarantee the accuracy of lead test kits; this is the manufacturer's responsibility.
 16. Interstate's contract price is based upon Interstate not coming into contact with asbestos containing, lead containing or toxic material on or around the jobsite. If such material is found, the contract price and time to complete the project will be adjusted based upon the additional costs incurred. Home/building owners are responsible for notifying Interstate of the presence of toxic materials.
 17. A lead test may not be taken before the time of your estimate/proposal. If lead is discovered during the process of you project, proper precautions will be taken to abide by EPA lead safe regulations. Unless specifically stated, this additional work will be billed on a time and material basis.
 18. Any consequential damage, mold, mildew or other fungi occurring before, during, or after our scope of work, is not our responsibility, regardless of fault.
 19. Any health issues/concerns that may arise before, during or after our scope of work are not the responsibility of Interstate.
 20. We cannot be responsible for existing electrical, HVAC, plumbing and other code violations that cause installation problems. Upgrades and damage caused by the construction process are at an additional cost.
 21. Ponding water is inherent on a flat roof. Even with tapered systems, 100% removal is beyond our scope.
 22. Power-washing may cause leaks due to the high pressure water being used. Any damage will be repaired at an additional cost.
 23. OSB is absolutely not covered in our roof warranty.
 24. Ductwork or HVAC units are outside our scope of work. If leaks develop in them, additional charges will be made for repairs.
 25. Water infiltration caused by leaves and debris clogging gutters, spouts, collector boxes, waterways and scuppers are not our responsibility and can be cleaned at an additional cost.
 26. The color of material is strictly the manufacturer's liability. We will work with you and the manufacturer to correct any problems that may arise.
 27. New gutters and/or downspouts can be noisy, especially in hard rain. This is the nature of metal, and is not the responsibility of Interstate. Noise reducers can be installed at an additional charge.
 28. All electrical and alarm work, regardless of fault, is an additional charge.
 29. All permits and the time to obtain them, unless specifically stated in your contract, will be an additional charge.
 30. Not all homes are built "square". In this case, lines will not appear parallel or perpendicular.
 31. Damage to ceiling and wall mounted objects can be repaired at an additional cost.
 32. At the end of the job, we may run a magnet through the yard to pick up nails and other metal debris, however, realistically; you may find some nails or other sharp objects after the job is complete. We are not responsible for any damage or injury due to nails or other debris left on property.
 33. Attic inspections, unless specifically stated in writing, are outside our scope of work.
 34. Ventilation/Vapor Conditions: Interstate Roofing Inc. is not responsible for ensuring proper ventilation, vapor barriers, insulation or meeting existing code requirements of the before mentioned. Performance, calculations, or any other properties of the building's vapor envelope or ventilation is the sole responsibility of the building owner. Special attention should be paid to low slope roofs, buildings with high humidity, multi-family homes, manufacturing facilities, processing plants, offices, or any other building type that contains or creates water or any other type of vapor. Any consequential damage due to the above mentioned conditions such as, but not limited to; mold, mildew, any other type of fungus, delaminated or rotted material, rust, etc. is not the responsibility of Interstate Roofing. Any health or safety conditions arising from the before mentioned conditions is not the responsibility of Interstate Roofing.

Thank you again for choosing Interstate. We will make every effort to make this project a positive experience. If you have any concerns, please call us at 1-888-ROOF270. Please also read your Interstate Workmanship Warranty, the Manufacturer's Warranty, and all provided documents carefully.